

Hackney Wick Fish Island | Cultural Interest Group

**“Working together to establish a permanent, sustainable, creative economy in Hackney
Wick and Fish Island”**

HWFI CIG Construction Pollution Minutes – October 2018
Minutes of the Extra CIG meeting on Thursday 18 October 2018
Held at: Studio 9294, Main Yard Wallis Rd, London E9 5LN

ATTENDANCE

Chair - Gill Wildman – Resident

Donald Harvey

Berta Rojals

Hadrian Thomas

Remi Landas

Cllr. Chris Kennedy

Tessa Mitchell

Cllr. Nick Sharman

Ed Sheridan

Gabriel Gougsa

Cassandra Casey

Dave Pilkington

Paddy Looney

Claudia Wassiczec

Emilie Largier

Teddy Baden

Patrycja Grimm

Julian Cheyne

James Lowe

Rob Huson

Mamun Chowdhury

Alexandra Shipp

Cecilia Hammarburg

Adele Bridge

Jordanna Greaves

Sue

Sam Kuhn

George Cahill

Nicola McGovern

Jonathan Hodges
Mark Robinson
Catherine Smyth
Russell Butchers
Jason Lumb
Robert Tyler
Adrian Phillips
James Gaffney
Damian Barden
Stephen Pedro
Lorinda Pagano
Dave
Tim Webb
Greg Brydie
Zoe Greening
Tafhim
Janne Leirvik
Rebecca Feiner
Neil McDonald
Shane Solanki
Kandice Holmes

1. Telford Home Construction Pollution - The following is a non verbatim summary of the talking points and discussion from the locals of Hackney Wick and Fish Island affected by the Telford Homes building site, Parents, Business owners, Telford Home Project Manager, representatives from Mossbourne Riverside Academy, Hackney Council and the LLDC.

Short introduction to what points were discussed in the last CIG meeting concerning the Telford Homes building site at Stone Studios, Wallis Rd, Hackney Wick.

--- **Local resident;** In the first meeting there were a number of questions concerning how the site was operated and how TH was mitigating the risks of the contamination/pollution on the site. Our questions were unable to be fully answered at the CIG meeting of October 12th so we asked for someone who had sufficient information and seniority to answer the questions fully.

Statement on the reason for the meeting and the key questions to be answered

--- **Local resident;** We are concerned about the risks to our health and our neighbourhood and would like to know how TH are addressing our concerns.

Telford Homes representative begins explanation

James Gaffney; We are the developer and principal contractor running the project on Wallis Road, working very closely with LLDC as the planning authority and LB Hackney as the environmental and pollution control authority. The proposal has been developed over many months and years in terms of dealing with the contamination prevalent on the site. The site

has had industrial work in various sorts for nearly 200 years, we have been cleaning this up and removing the contamination.

We have an agreed method on how to carry out the cleaning that did involve monitoring the air quality at the site with daily and weekly air quality readings sending the results to LLDC and Hackney Council, we were following those rules one of the conditions of that is all of the monitoring results taken through the process should give results that are below safe health risk levels.

We accept and apologise to the community that the odours from that process have caused upset to local residents and our neighbours. Going forward we will be more proactive about communicating with the residents and locals also keen to hear from the attendees how we can do that.

Part of the condition for the approval form LLDC is if there are complaints about odours they would stop, this occurred on 21st September by a complaint from a nearby school so they chose to stop to review methods. Odours have been very prevalent in the start of the excavation, levels are below safe toxicity levels but they do produce an unpleasant odour and TH are currently working with Hackney Council and LLDC looking at ways to further mitigate that.

Nothing wrong with the exercise of the work on the building site in regards to safe levels of emissions but it does give off an unpleasant odour which obviously causes problems hence we have stopped work to address that.

There are a number of ways of doing such in the method of work; smaller areas of excavation, smaller layers, different methods of dewatering, more monitoring and real time monitoring.

When complaints were made from the school and the work on site was stopped, monitoring equipment was installed at the school boundary. We have a number of issues to try and mitigate in changing our method and improving the way we are communicating that with local community.

Further questions from the attendees

--- **Local resident;** You admit that the site is contaminated which a representative from Telford Homes didn't state in the previous meeting which was one of our concerns. The question is are you willing to go above and beyond the required minimum standards? If you believe it is safe why have we had so many people in the locality of the site complain about ill health? If you are willing to engage with the community you must go beyond minimum safety standards, minimum standards is box ticking.

Telford Homes representative answer to this

James Gaffney We'll take a note of that and look at the methods accordingly.

The Chair informs of a letter sent to the CIG

--- **The Chair;** We had an email sent tonight to the CIG from a local resident who felt he has had health impacts from the smell as an asthmatic person living next to the site they have been affected.

--- **Local resident;** Representative from Mossbourne school at the last meeting confirmed children complained of being sick and having headaches.

--- **The Chair** asked if school children were currently sick and a parent from the school confirmed No.

James Gaffney; Whilst the omissions are below safe levels people can react in different ways to the different pungent smells and odours, those can bring on headaches or nausea it's not harmful, it's a symptom of the smell.

A major part of the mitigation measures to improve the method of work is that many of those odours whilst of an extremely low concentration in terms of contamination is prevalent in the groundwater so some changes in terms of vapour control and the way the ground is dewatered is what we are in the process of agreeing with Hackney Council and LLDC. This will see a greater improvement to when the ground is being disturbed.

We are also aware that there were concerns about the spray suppression that has been around the boundary of the site this is not a primary method, the principle mitigation is the speed of excavation and ground dewatering. The water deodorized mist is a common method on many such sites to suppress the odour and mitigate those feelings of nausea.

--- **The Chair** asked if there are by products from the smell masking.

James Gaffney; No it's harmless product we are happy in due course to share the details of that.

--- **Local studio resident;** I have a studio opposite the site I saw a mist around the parameter it had with a lemon artificial fragrance like a cleaning solution sprayed into the air to mask the smell of the site. I don't think it's safe to cover an odour that could be a contaminate with something that smells "nice" but could be contaminating the area as well.

James Gaffney; I will reiterate that the levels of contaminants in terms of their emissions are below safe levels. The mist is a known method of suppressing the odour.

--- **Local studio resident;** Is there anyone technical who can comment on whether the safe levels are for healthy adults, small children or members of the community who have ill health?

--- **Local resident and Mossbourne parent;** We looked on the World Health Organization's guidelines of acute known carcinogenic effects from Benzene and Naphthalene poisoning? Speech problems, headaches, dizziness, insomnia, nausea, fatigue. We think that these symptoms respond to what people have experienced. I experienced a dull pain in my head from low toxicity from passing the site on the school run.

During the weeks before 17th September was the worst week, the gas smell pollution spread to the school even up to where the BT Sport and Canalside cafes are. People wanted to know what this horrible toxic smell was. The following week the intensity got worse resulting in some of them having to hold their breath as they passed the site with their children as it affects them in a major way. So hopefully now you have stopped and we are all feeling better.

But we would like to see the weekly reports for the whole month of September. Sadly people don't trust Telford Homes so we want to have an independent review.

--- **Local business owner;** I work two doors from the building site, it was giving us nausea and headaches so even if it's within government tolerances it is harmful to human beings whatever you need to do to mitigate that please do it. I don't want to revisit that - it went on for 3 weeks. We thought it was strong paint.

--- **Local studio resident;** My windows are facing the site and were open roughly 12 hours a day so I was constantly breathing in the smell of toxic fumes. My sinuses were aching from most of the day and hours after I left the studio. What struck the alarm bells was receiving a letter from a very nonplussed Telford Homes member of staff about contaminated land and if they have any cause of the concern they should contact their project manager.

--- **Local business owner;** Telford Homes may not believe it is toxic but the odour is affecting local business such as the companies serving food.

--- **Local resident addressing James Gaffney;** Could you share with us what is Telford Homes corporate social responsibility? In terms of what is advertised in your brochures, to your shareholders and on your website?

James Gaffney Telford Homes; We have a responsibility as a developer, contractor and partner of different types of organisations to work within the community to build new homes, commercial and workplaces in a safe and responsible manner.

Reading the definition of Telford Homes' Corporate Social Responsibilities from their website

--- **Local resident addressing James Gaffney;** "...Telford Homes is mindful of its Corporate Social Responsibilities and the need to build, maintain strong relationships across a range of stakeholder groups is a key principle in what we do. Engaging with our stakeholders allows us to create a positive legacy and create strong stakeholder relationships, our project teams engage with stakeholders throughout the development life cycle to help to enrich the communities. We promote a corporate culture that is based on ethical values and behaviour."

I'm afraid that is not our experience of being informed in this community I had no official notice, I don't believe the CIG had official notice about whether you are stopping or starting. Even after the last meeting there was a confusion between the LLDC and a Telford Homes

representative about whether the site was closed or not with the LLDC saying that is the first we have heard of the site planning to reopen.

I would like a show of hands who has been contacted recently from that meeting via letters to inform local groups, local studios, businesses residents and stakeholders any official notice of their corporate social responsibility of engagement?

--- **Attendees of the meeting;** No hands have been raised and some people say NO.

--- **Local resident addressing James Gaffney;** Would you like to feed that back to your Managing Director and Chief Executive, in your corporate video the words social engagement, community and trust was used over 30 times in a video that was only a couple of minutes we would like to see you practice what you preach.

James Gaffney Telford Homes; Apologies for the degree of communication and engagement here has not been adequate, during the course of works the circulation of our newsletters has not been sufficient. Due to the odour problem we have stopped the works to review with the regulatory bodies. We will not start again until we agree a revised method and communicate that to the communities in the best way possible.

--- **Local resident;** That seems a flat denial that you are willing to go any further than what you say is the letter of the law. Which seems very disappointing. I feel like Telford Homes has turned up once again to tell us a bunch of rhetoric and it's not appropriate.

--- **Local resident;** Telford Homes has a chance to go the extra mile rather than do the legal bare minimum, more social housing and community space. Children have been sick from the building works. My daughter and I have been showered with asbestos from the demolition. They can reinvest and make a difference, to try and understand this community set a precedent, that is what we would like to see.

--- **Local resident;** It has been a week since the last CIG meeting and with the amount of staff Telford Homes has they could have made a few photocopies to circulate amongst the locals some communication on the current plans and feedback from the last meeting. It feels just a little bit insulting added to the poor health you have created in the community.

James Gaffney Telford Homes; We have not dismissed the concerns or made a refusal to address the maximum mitigation methods.

--- **Local business owner;** You said the smell was not toxic or hazardous but people have been sick and had headaches myself included, two of my staff went home on 18th September from the effects. What is classified as being hazardous getting cancer from it in 20 years time?

--- **The Chair** asked whether the regulatory bodies or someone technical could speak now.

LLDC representative Russell Butchers introduces Jason Lumb from Arup

Jason Lumb from Arup; For a year I have been reviewing submissions made from Telford Homes so we have had a robust procedure where we have technically been reviewing their

submissions. Right from the start we have always considered this to be a problem site, we flagged up from the start that the potential odours from this is a major concern. In every stage we have sort of challenged and pushed back for additional assessments and enhancements.

--- **The Chair;** Could you tell us the process that is continuing what you are using to benchmark this with?

Jason Lumb from Arup; We have the monitoring data and we have packaged this information and issued this to Public Health England as an added reassurance. That consultation is in progress at the moment.

--- **The Chair;** Public Health England what will they do?

Jason Lumb from Arup; They will look at the information and comment on those results as a reassurance to the community.

--- **The Chair;** Could you share those reports with the local people here?

Russell Butchers from LLDC; We can share the monitoring reports and the revised remediation statement which is on the planning register.

--- **Local business owner;** The message from the attendees seems to be all the same it may be within the required limits as far as the health and safety legislation concerned but if it is causing people pain, headaches and health problems. It can't be acceptable. Does everyone agree with that?

--- **Attendees of the meeting;** Many saying yes.

Representative for Mossbourne Riverside Academy parents Alex Shipp

--- **Alex Shipp;** Air quality reader and a PID reader installed on Wallis road and affected areas to measure the levels of pollution. These monitors should be installed and read by independent body but funded by Telford Homes and LLDC.

We have found a company that gives live data of air pollution we are hoping this would be a goodwill gesture to our community if TH install them in Wallis Road, Gainsborough Primary school, Mossbourne Riverside Academy and Bobby Moore Academy in Fish Island.

The live air monitors would not detect Benzene and Naphthalene therefore we would like weekly reports sent from Telford Geometrics to William Chamberlain of the HWFI CIG. Ideally we would like this published online so we all can direct access, we would also like transparency and better communication from Telford Homes and LLDC.

Alex Shipp introduces Tim Webb from TW Consultancy a live data air pollution expert.

---**Tim Web;** I am an independent person and not sponsored by a government body. I try to look at air monitoring as objectively as I can. You have set levels and set standards in air monitoring however what may be a safe level for one person may not be for another. Also

the published data from an air monitoring station can be contentious due to effect of the weather. So I decided to set up live air monitoring station in Bromley, and I make sure the data is out there in the public domain.

Telford Homes should engage with the community by helping them to publish live online data. It's virtually impossible to publish live online data for Benzene and Naphthalene but there are other pollutants in the air. This would give the public some comfort to see that the problem maybe not be as bad as they think it is on some aspects however I'm not an expert on Benzene and Naphthalene but the problem is Telford Homes are now uncovering hundreds of years of pollutants in the soil so you are going to get issues associated with that.

My aim is to help the public to confirm it's not that difficult to set up a live air monitoring station that is active not charcoal tubes that are checked once a week.

Everyone should have the right to breath fresh air.

--- **Attendees of the meeting;** Rapturous applause

---**Tim Web;** You can buy air quality monitors online for £250, you can get industrial quality ones with proper set ups for £10,000 with costs of £3000-4000 a year to monitor them but it is not that difficult to set up an air monitoring network.

--- **Local resident;** Can we put that as a direct request to Telford Homes?

James Gaffney Telford Homes; Already in place before we stopped work was a system of tube monitoring around the perimeter of the site, handheld real time monitoring 3 times a day logged subsequently a monitor was installed at the school with data shared by Hackney and LLDC. I am aware that with the tube monitoring by the time we have collated the data it has a 2 week lag.

So it is part of our amended proposals to have more real time monitoring installed at the end of Wallis road, at the school and more adjacent buildings so we can see more precisely the effects of wind change and other variables. That would be set to levels our technical advisor will give us based on their advice from Public Health England.

--- **Local resident;** What is being monitored?

--- **Alex Shipp & Local resident;** We had a look at the website for the live air monitoring system, it monitors carbon emissions not Benzene and Naphthalene It would be good to have this because there will be an influx of people in this areas in the next 5 years due to new developments it will help the community to know what is going on and we can have a discussion to find ways to make things better.

It does not measure the toxicity coming from your building site so we want the weekly reports from September for the detection of chemicals.

---**Tim Web;** What most commercial readers will not measure Benzene and Naphthalene however coarse dust particles 30 times smaller than width of hair, fine particles which come from motor vehicles and power plants also nitrous oxide which come from vehicles.

--- **Local resident;** There has been reports saying there is significant contamination of those chemicals on the site. Arup have said that they had to push back against you throughout the planning process which suggests to me Telford Homes perspective is to take the lowest cost approach.

James Gaffney Telford Homes; I have to contest that, that is not the case at all when Arup have challenged and questioned something it has been a joint process of us developing that strategy together. It is not us refusing to do anything.

--- **Local resident;** You don't have a choice if you want your development approved you have to do what they say, I'm questioning whether your approach is minimum approach. That is the British Planning process would you not agree? It sets minimum standards which you have to reach. It doesn't say you have to exceed them but we are asking you to do that.

--- **The Chair;** Can Telford Homes tell us are they measuring Benzene and Naphthalene?

Adrian Phillips Consultant; Contractor is measuring using an ionisation detector on a daily basis with 18 points around the site 3 times a day, which is stepped up at the moment, we are monitoring independently using tubes in locations on the site including one at the local school which will be expanded to real time PID monitoring. It's a case of reacting to the issues that has risen during the works, providing data stepping up monitoring.

Jason Lumb from Arup; As part of the review it's the enhancement of the monitoring that is key to what we are looking for. PID is handheld. 20 years I have used this type of device that has been a standard measure to pick up contamination. It can measure down to low parts per billion. Its very sensitive so that gives you the real time information. The other thing we requested which reflects what people have said is we want an unpleasant odour threshold to be far lower.

I have reviewed many sites for the LLDC and one of the constraints on the sites was the building so they couldn't properly investigate properly because of the building. I went back to meet with them and went back to the site in February and brought up concerns which effected Telfords costs and programs. They have been responsive at every stage to our requests.

--- **Local studio event space owner;** Who has final accountability? If someone has long term illness such as cancer from this who do we come after? Just in the same way Asbestos was found considered safe at one point and now it is not. If it is found, is it Telford Homes or LLDC or the Hackney Council who should pay for health issues?

Jason Lumb from Arup; National Planning Policy framework says the responsibility for safe development rests with the landowner or developer and that is unequivocal.

--- **Local studio event space owner;** What if LLDC does not exist in 20 years time who holds responsibility?

James Gaffney Telford Homes; Land owner is responsible for dealing with contamination matters on the land that they own we are doing that within the safe limits of legislation we need to go over and above that. We will have discussion about mitigating those odours, all of the monitoring of pollution from the site are within safe limits.

--- **Local studio event space owner;** Who is to say that the current safe limits are enough? People are being sick, a school was threatened to be closed, people are stressed, business are affected. This is what is happening now. What measures are Telford Homes, LLDC and Hackney are going to take for the local community to be protected right now.

James Gaffney Telford Homes; As I have said when those odours became problematic we stopped them. The measures that we are looking at in terms of mitigating those emissions further are a change in our method of work. A control of those vapours such as control of the groundwater, reducing aspects of excavating will take longer but that is the side effect of that. It's in everyone's interest to remove the contamination as quickly as possible. We will continue the odour suppression, we will have Geo technical consultants on site, real time monitoring will be in place and we will not carry on works during school run times. We will communicate this our strategy to you.

Robert Tyler Hackney Council; Public Health England have been contacted to pass on people's concerns of the Telford Homes Site.

Russell Butchers from LLDC; I spoke to Dr Anita Bell of Public Health England and have given her information who is a medical expert in this field. They say their response will be approximately 2 weeks.

--- **Local Main Yard business owner;** What are the ideas of monitoring the experience of people's health. Even if the monitoring is falling within safe limits how are you going to monitor local people's actual health?

My staff are complained of feeling sick from the smell which I do not stand by. It's not ethical, how can we grow our business when the message going out around London is that this is a toxic area?

--- **Local Main Yard business owner;** Dramatic loss in revenue because people do not want to come back here because they think its polluted and stinks. The damage has been done. We have people in our creative studios with people complaining and on top of that they can see what is happening on the building site. What has been done for businesses that have been badly impacted?

--- **Local studio event space owner;** At a meeting last year on November 11th 2017 Mark Camley at LLDC was asked "are you willing to have a conversation on what measures you might be able to take to mitigate the losses to business and residents that are suffering these hardships due to the decisions made as the planning authority". His answer was No.

--- **Local business owner;** What will be done for business impacted from the pollution?

James Gaffney Telford Homes; Our primary concern is cleaning up contamination from many years of industrial pollution. This discussion is focused on that but we will take away these additional concerns and consult with colleagues.

--- **Local business owner;** Granted it is a separate issue to the one that you came here to address but they are both connected it would be good if you could guarantee to get back to us on that.

Russell Butchers from LLDC; We are happy to take the concerns of the business owners and take the gentleman's email address to continue discussions.

--- **Local business owner;** Can I point out that it should be integral to the LLDC to consider that in the first place, you have the overview. It is your responsibility.

Catherine Smyth LLDC; Our responsibility is to work with Telford Homes to overcome the problem and to make sure they engage with you as a local community to make this situation better. I think that you are alluding to some sort of compensation which we are not in a position to do.

--- **Local studio event space owner;** LLDC must be aware that the decisions taken by them really has an impact on our capacity to trade and adapt to major changes. Mental health issues is an effect from property developers work such as one local who tried to commit suicide due to anguish caused from being pushed out of the Vittoria Wharf development.

Our community is our support network for many different issues including mental health. When this is threatened by developers there is a lot of stress and anguish to breaking point. I would suggest that is the responsibility of the planning authority.

--- **Local studio owner;** LLDC should conduct thorough survey of peoples health and make this finding public.

--- **Local residents;** In terms of public authority there are pots of money from big planning decisions called Section 106 that are about mitigating the impact of developments and helping the communities afterwards. It could be used to advertise the local business in the area and more get people visiting saying it doesn't smell anymore.

I would like it confirmed that there should be monitoring on all schools around the area not just Mossbourne Riverside Academy.

--- **The Chair;** The recurring theme for this meeting is the opportunity for Telford Homes to step up and do something and go above and beyond

Jason Lumb from Arup; As part of the improvements needed to recommence works we have asked for a community engagement plan as part of the approvals to commence works.

--- **Local residents;** We are talking about a multi million pound company in Telford Homes and multi million pound public funded body in LLDC. Sometimes LLDC forget we pay your wages you are accountable to us you have an incredibly articulate community here who are constantly reaching out to you and simply saying “we will go back to the office with your concerns” is not good enough.

One of your core documents is about community engagements from when you were originally set up as a quango. You were there at the first meeting and saw how angry people were you should be on it now.

Catherine Smyth LLDC; I can't make any decisions here and now I have to go back to the senior management the directors and discuss what we can do.

James Gaffney Telford Homes; We came to this meeting to purely talking about how we will mitigate the odour issues. As part of the Section 106 scheme we do make contributions to the community which is on public record such as sponsoring Wick Wednesday. We will look at whether there are more community events and local business we can sponsor.

--- **Local studio owner;** We don't want your money we want clean air.

--- **Local resident and Mossbourne parent;** To address LLDC The biggest issue is traffic management of all the developments in this area. It is really bad for young children walking alongside big moving lorries, fumes from the vehicles we need an immediate response such as a patrol crossing at the corner of Wallis road where the bus drives past and lorries make turns.

We need to bypass the red tape and bureaucracy and do something for straight after half term.

--- **Attendees of the meeting;** Rapturous applause

--- **Local resident and Mossbourne parent;** My children have to navigate cones and closed pavements. I had to walk under scaffolding whilst it was going up. Hackney Wick station being redeveloped we have many people coming through to get to Here East. It's a lot for small people.

We need someone responsible for the safety of people crossing the roads from Mossbourne Academy, Gainsborough to the Hackney Wick station.

--- **Local resident;** We should have someone from LLDC with more sufficient authority status to answer our questions.

--- **Local resident;** I spoke to the Telford Homes project manager to inform him 30 to 40 cars were covered in fine dust in Main Yard. We think our cars were scratched by that and

hope it wasn't asbestos, it happened during the demolition. I think it would be a good idea for Telford Homes to sponsor something in the local schools.

Alex Ship cites a list from Air Quality Summary Report published by d:for

--- **Alex Shipp**; We had our own air quality summary report which I will give you a copy of on page 8 is a list of requested information and recommendations which needs to be obtained and sent to CIG.

--- **Local resident**; What is odour to you? GO environmental report says there is a moderate risk to offsite receptors meaning us.

Adrian Phillips Consultant; Small amount of chemical in the air. Not going to be able to totally eliminate the smell. Risk assessment is taken for the benefit for the workers as well, wearing an electronic monitor for certain exposure. PIDs volatiles detection Benzene and Naphthalene. Bore hole workers excavations have different level for health thresholds.

James Gaffney Telford Homes; It would be naive to suggest we can do away with the odour completely we will do everything we practically can to cut down the smell.

--- **Local resident**; If we're still having headaches from the smell when the works start again will the building site stop and we will have this discussion again?

James Gaffney Telford Homes; That is a hypothetical situation. There are a lot of things that cause headaches.

--- **Attendees of the meeting**; Collective groan from the attendees.

--- **Local resident**; What should be put on paper after you commence work if we still feel negative effects? You will stop work and have another meeting? We can't walk away from this meeting thinking whatever changes you make will appease us. The situation is serious enough to request being in touch with the workers on your site so we can conduct our own independent research so we can find what safety measure you have provided to your workers on that site.

Catherine Smyth LLDC; We represent the Local Planning authority we didn't expect there would be questions about effects on local business that is why we need to go back and discuss with the directors. We don't want you to think we didn't bring the right people we didn't know we needed to bring more people to this meeting.

--- **Local studio event space owner**; Can we put a timeframe on this when you will come back to us to outline what these plans are?

--- **Local resident**; I know they are contractors and subcontractors but what are the safety measures for your workforce?

James Gaffney Telford Homes; Safe working practice and the health of our operatives is just as important. All the risk assessment we have are there to protect the operatives and we have different levels of exposure monitoring for pollutants for them.

The operatives next to the excavation were wearing electronic monitors to check the agreed levels advised by safety experts. Each person had monitors on them to make sure they weren't exposed to anything they shouldn't be.

--- **Local resident;** We would like a public forum again to discuss what measures can be put into place such as compensation to local business, bus transport for school run such as the Here East bus, there are a lot of measures for making locals lives easier. Simple measures that don't need bureaucratic sign off such as increased signage for vehicles and pedestrians, or a lollipop lady. Small human details which a professional body like LLDC should be thinking of.

--- **Local Mossbourne parent;** So if you are going to start digging again as we know the contaminated soil needs to be removed, we are asking you only to do it in the school holidays. We would also like you to find alternative accommodation for people during the time the contaminated air will be released and especially for those who will suffer health complications and compensation for loss of earnings for businesses impacted by the pollutants because they know this gas will be released again with future building works.

--- **Local resident;** LLDC and Telford Homes should take the anecdotal evidence from negative effects of the pollutant seriously even though it is within the safety threshold. There has been a history of people not having their symptoms taken seriously such as during the building of the Olympics.

--- **Local resident;** By the next meeting we want to know how LLDC and Telford Homes will respond to anecdotal evidence expressing the fact they got ill?

--- **Local resident;** We are directly opposite the building site and feel really bad sinuses from the building works. How can you assess whether the harmful chemicals stay in the air for long periods of time?

James Gaffney Telford Homes; All we can do is try to use the best technology to measure what the air quality is and we will look at methods of how we do this.

--- **Local Main Yard business owner;** LLDC needs to bring the big people to take action, they should have been here to listen to more than 40 people here in this meeting. Stop writing reports and waiting. Too much talk not enough action we can do something now such as helping the parents getting to school.

--- **Local resident;** Let us create a strategy together, we want to be involved. This is our area. Try to understand this area and the mix of people, involve the locals in the planning you may end up with a better development. Telford Homes is a multi million pound company and can do something ethical.

James Gaffney Telford Homes; We are here to listen and take on board the comments. We will share the new methods of excavation before we start the works again. We will continue to use letters of communication and consult what the radius of this is. We are happy to listen to ideas of how to improve our levels of engagement.

--- **Local studio event space owner;** To be truly collaborative I would suggest in one week's time, we can sit down again to discuss budget and ideas to support the community through this process - a collaborative talk about strategies and budget.

--- **Local Mossbourne parent;** I have already had a conversation with Hackney Council's school crossing patrol about providing safety measures for school run. The council said there is a process which I found quite slow, so could we bypass the red tape?

If you have the money in your pockets could you fund a professional who can put up signage and have someone with a high vis jacket that can safely cross families and pedestrians that can stop the lorries so that people can have priority. We need to have this in place as soon as possible to have this ready for when the school comes back from half term?

--- **Local resident;** Could LLDC come back to us on when they can do this?

--- **The Chair;** Announces next meeting on Monday 29th October coinciding with the Hackney Wick Town Hall meeting.

--- **Local studio event space owner;** I ask all attendees to the next meeting should come with solutions and ideas to present to the authorities and developers who will be present.

--- **The Chair;** Thanks all for coming, asking great questions and being respectful. Draws meeting to a close.

The next Town Hall Meeting is on Monday 29th October at Trowbridge Senior Citizens Hall, 15 Lavington Close E9 5HF from 6-8pm: